
USING THE OHIO MEDICAID PERINATAL RISK ASSESSMENT
FORM POPULATED BY THE PRAF ODIP API FROM THE OHIO
DATA INTEGRATION PLATFORM, UTILIZING AZARA DRVS

Perinatal Risk Assessment Form – ODIP API

User Guide for API Users

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**Department of
Medicaid**



azara
healthcare

PRAF User Guide for API Users

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Welcome

This document is intended to help you get started using the Perinatal Risk Assessment Form (PRAF) populated by the Ohio Data Integration Platform (ODIP) Application Programming Interface (API) in the Azara Data Reporting and Visualization System (DRVS).

What is the ODIP utilizing Azara DRVS?

The ODIP leverages Azara DRVS to create a centralized data reporting and analytics software for Ohio community health centers. The Ohio Association of Community Health Centers (OACHC) partnered with Azara Healthcare to create a scalable infrastructure for network expansion and statewide population health. Utilizing the data within ODIP further enhances the interoperability and automation of data flow for PRAF submissions and decreases the reporting burden.

What is the PRAF ODIP API?

The PRAF ODIP API is a web-based software application that extracts data daily from an Azara DRVS and uploads the data in bulk (multiple patients) to NurtureOhio, readying the patient records for processing by a user from that healthcare provider. The user can quickly review the data in [NurtureOhio PRAF 2.0 Ohio Department of Medicaid's Online Notification of Pregnancy System website](#), edit if needed, and submit it for validation and then completion.

Currently, there is only one API available to implement this process. That is the PRAF ODIP API built by Azara Health Care, LLC for Ohio Federally Qualified Health Centers (FQHC) or FQHC Look alike (FQHC LAL) participating in the ODIP with the OACHC.

Note that other healthcare providers in Ohio that use an Epic electronic health record may participate in a similar effort to send PRAFs to NurtureOhio through the Medicaid Perinatal Risk Tool (MPRT). For information on the MPRT, contact imrp@osumc.edu.

What do I need from Azara and OACHC?

Here are the prerequisites you will need from OACHC and Azara Healthcare before using the PRAF ODIP API.

- You must work at an Ohio FQHC or FQHC LAL that utilizes Azara DRVS, which gathers data from your health center's electronic health record.
- You must participate in an onboarding process with Azara and OACHC to:
 - Identify how to capture data from your EHR that matches the PRAF minimum dataset.
 - Standardize the workflow for identifying Medicaid-eligible pregnant and postpartum individuals who should have their data transferred to NurtureOhio.
 - Go through an initial testing phase.

To get started with the PRAF ODIP API to populate your PRAFs, contact Joel Kauffman at jkauffman@ohiochc.org.

What do I need from NurtureOhio?

Here are the prerequisites that you will need from NurtureOhio before using the PRAF ODIP API.

- Access to NurtureOhio account/login credentials
 - To submit PRAFs, you must be a registered user of NurtureOhio with an OH|ID and have the "prenatal visit" role assigned for each MCID you are affiliated with.
 - For information on how to gain access to NurtureOhio, see the [PRAF 2.0 NurtureOhio Interface: Medicaid Provider User Guide](#).
 - If you do not currently have access or have issues with access to NurtureOhio, please email Momsandbabies@medicaid.ohio.gov.

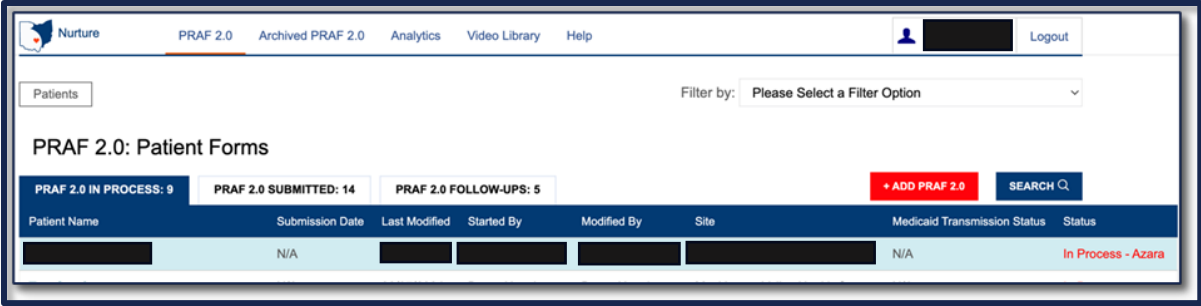
What is a summary of the workflow steps for using the PRAF ODIP API?

1. In your provider practice's electronic health record:
 - a. Make sure that the required data fields for a PRAF submission are completed, including first name, last name, Medicaid Patient ID, SSN, date of service, birth date of the patient, due date or date of delivery, address, telephone number, weeks, and days of gestation. This avoids unnecessary work and delays in completing a PRAF.
 - b. For patients with a missing Medicaid Patient ID, check alternative forms of identification (scanned Medicaid card, eligibility verification system).
 - c. Complete the required CPT Code (H1000) and Code Modifier (33) for the patient and date of service. This triggers the transfer of PRAF data for overnight processing by Azara.
 - i. Note: If CPT and Modifiers are not part of the initial encounter, Azara will work with FQHC's to identify what encounter types initiate the PRAF data transfer.
2. Data will then be transmitted to Azara DRVS.
3. By the next business day, Azara will transfer the patient data for all patients identified for PRAF submission to NurtureOhio.
4. At the NurtureOhio website, log in to view the transferred PRAFs on the next business day.
5. Review the PRAF on the NurtureOhio website and edit and make changes if needed.
6. On the NurtureOhio website, finalize the form and submit it to the Ohio Department of Medicaid within 48 hours of being uploaded by Azara.

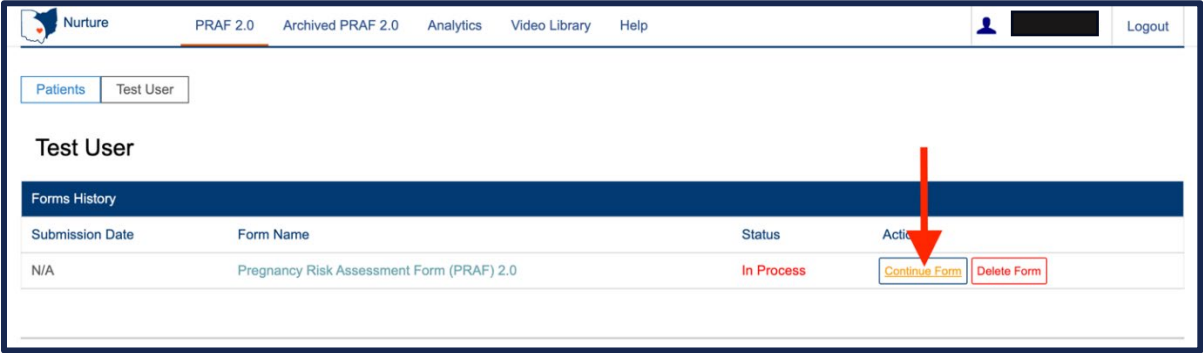
PRAF ODIP API Submissions

Finding the ODIP Transferred PRAF

ODIP PRAFs are transferred over to NurtureOhio as an in-process PRAF. These PRAFs are available to complete/submit for NurtureOhio users associated with the practice for the patient. These PRAFs are found in the in-process section of the patients' page. All PRAFs transferred via ODIP will be highlighted in light blue.



Users can select the patient's name and click "Continue Form" to finish submitting the PRAF.



To improve data quality and avoid HIPAA concerns, a patient validation feature has been added to check that the information entered links to a Medicaid individual's case. NurtureOhio takes the information entered and searches against Ohio Medicaid's eligibility system. The user will receive feedback based on the data entered. If the information does not match, the user will have the opportunity to correct, re-validate, and submit. If the information still does not match after correcting the fields indicated, the user may continue without validation but verify the data after submission and resubmit. The user has up to 30 days to edit the form and resubmit. After 30 days, the user will not be able to edit a form and must submit a new form.

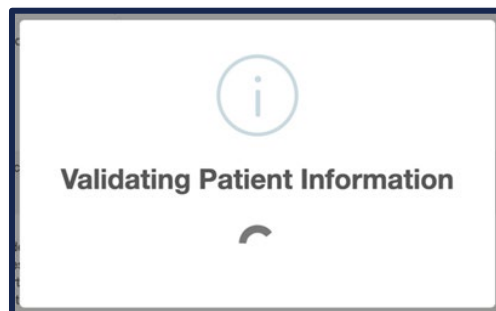
1. Complete the required fields:
 - Patient Medicaid ID (Patient MMIS ID) and/or Patient Social Security Number (9-Digit)
 - Patient First Name
 - Patient Last Name
 - Patient Date of Birth
 - Estimated Due Date and/or Date of Delivery
2. Select Submit for Validation

NurtureOhio will search the PRAF 2.0 system to ensure no other records from the last 30 days can be found in the system for that member.

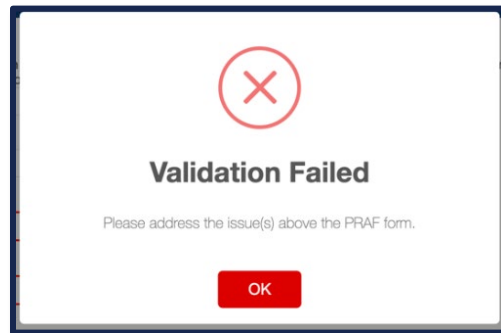
The screenshot shows the 'Patient Validation for PRAF 2.0' form in the Nurture system. The form includes several input fields: Patient Medicaid ID, Patient First Name*, Patient Last Name*, Patient Social Security Number (9 digit - no dashes), Patient Date Of Birth*, Estimated Due Date, and Date of Delivery. A blue banner at the top of the form area states: 'In order to improve the quality of data, all patient information will be validated against the Ohio Department of Medicaid's database. Data from this page, as well as data returned from Medicaid, will be pre-populated into the form.' To the right of the form fields, a section titled 'The following fields are required for Validation:' lists: Patient Medicaid ID and/or Patient Social Security (9-digit), Patient First Name, Patient Last Name, Patient Date of Birth, and Estimated Due Date and/or Date of Delivery. Below this list, a 'Please Note:' section states: 'Provider NPI or Billing NPI AND Name of Provider or Billing Entity are also required; these fields are not displayed as this information comes directly from the PNM.' At the bottom right of the form, there is a red arrow pointing to a 'SUBMIT FOR VALIDATION' button.

Medicaid Validation for ODIP Transfers

The validation that occurs checks if the patient is found and covered under Medicaid. A third-party vendor does the validation check.



If validation fails at this stage, the user will see a notification telling them the validation failed. Appropriate error messages will be displayed above the PRAF form to inform the user what needs to be addressed. **All PRAFs should pass validation before submission.**



If NurtureOhio can decipher what fields need to be addressed, the user will be redirected to those fields on the form. These fields will be outlined in red.

A screenshot of a web application interface. At the top is a navigation bar with the 'Nurture' logo and links for 'PRAF 2.0', 'Archived PRAF 2.0', 'Analytics', 'Video Library', and 'Help'. On the right side of the navigation bar is a user profile icon and a 'Logout' link. Below the navigation bar is a 'Patients' button. The main heading is 'Patient Validation for PRAF 2.0'. Below the heading are two red error messages: 'Patient Date of Birth Does Not Match the Patient on File.' and 'Invalid/Missing Patient Name.'. A blue banner below the errors contains the text: 'In order to improve the quality of data, all patient information will be validated against the Ohio Department of Medicaid's database. Data from this page, as well as data returned from Medicaid, will be pre-populated into the form.' The form itself contains several input fields: 'Patient Medicaid ID', 'Patient First Name*', 'Patient Last Name*', 'Patient Social Security Number (9 digit - no dashes)', and 'Patient Date Of Birth*'. The 'Patient First Name*', 'Patient Last Name*', and 'Patient Date Of Birth*' fields are outlined in red and have a red 'X' icon to their right. To the right of the form, there is a section titled 'The following fields are required for Validation:' followed by a bulleted list: 'Patient Medicaid ID and/or Patient Social Security (9-digit)', 'Patient First Name', 'Patient Last Name', 'Patient Date of Birth', and 'Estimated Due Date and/or Date of Delivery'. Below this list is a 'Please Note' section stating: 'Provider NPI or Billing NPI AND Name of Provider or Billing Entity are also required; these fields are not displayed as this information comes directly from the PNM.'

There can be more than one error at once. Error messages will appear above the form. The possible errors the user can see are as follows.

- Invalid/Missing Date(s) of Service.
- Patient Date of Birth Does Not Match the Patient on File.
- Invalid/Missing Patient Medicaid ID.
- Invalid/Missing Patient Name.
- Patient Not Found.
- Duplicate Patient ID Number.
- Must Provide Valid Patient Medicaid ID and/or Social Security Number.

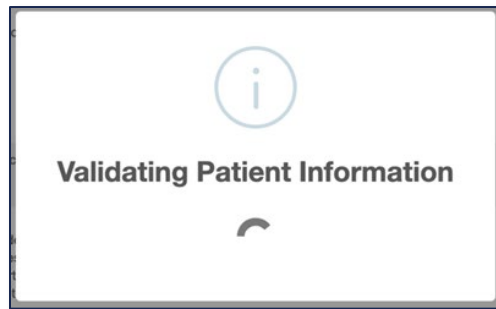
- System unable to respond, please click the help button in NurtureOhio.
 - o This error also automatically sends an alert to NurtureOhio.

Once the user has the patient validated, NurtureOhio will check for duplicate PRAFs for the patient in the system within the last 30 days.

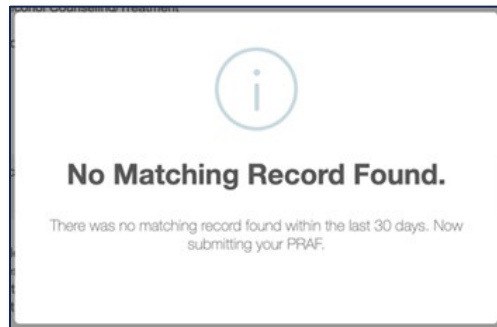
PRAF Duplication Check

The patient duplication check looks for the same patient within the NurtureOhio system. It checks if the first and last name match; for example, if the PRAF was submitted for a person with the first name Jo Anne and another PRAF was completed for the same person, but with the first name Joanne, that will not be caught by the duplication check.

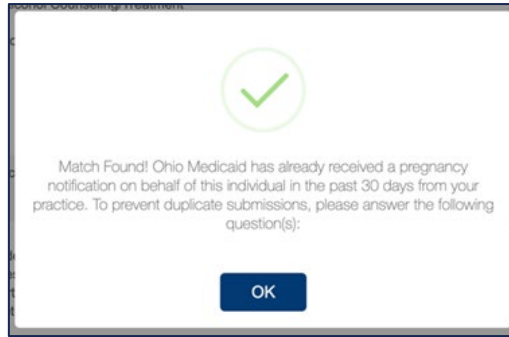
Patient duplication looks back 30 days for PRAFs submitted for the patient.



If no duplicate PRAF is found in the NurtureOhio system in the past 30 days, the PRAF will be submitted as usual.



When a duplicate PRAF is found, and the user is attempting to submit the PRAF for the same practice on file, the user will be prompted with questions about whether patient information has changed since the previous submission.



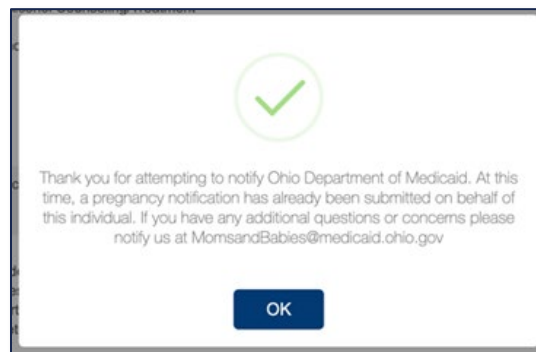
In the past 30 days has there been changes to the individuals health or social risk factors from the prior submission?

YES NO

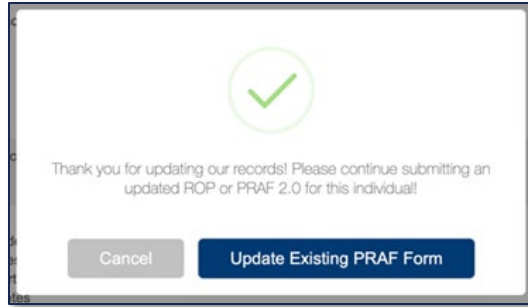
In the past 30 days has there been changes to the individuals pregnancy due date or number of fetuses?

YES NO

Answering the above questions with "No" will result in the PRAF not being submitted.



Answering either question with "YES" will prompt the user to "Update Existing PRAF Form." Choosing this option will update the previously submitted PRAF with the new PRAF information. A new PRAF submission is not created. Selecting "Cancel" will stop the submission process and redirect the user back to the patient's page.



It is possible another practice submitted a PRAF for the patient in the last 30 days. In this case, a prompt will be presented to the user asking if they would like to create a new PRAF submission for the patient. Selecting "Yes" will create a new PRAF submission for the patient for the user's practice, and the previously submitted PRAF is untouched (it still exists for the other practice).

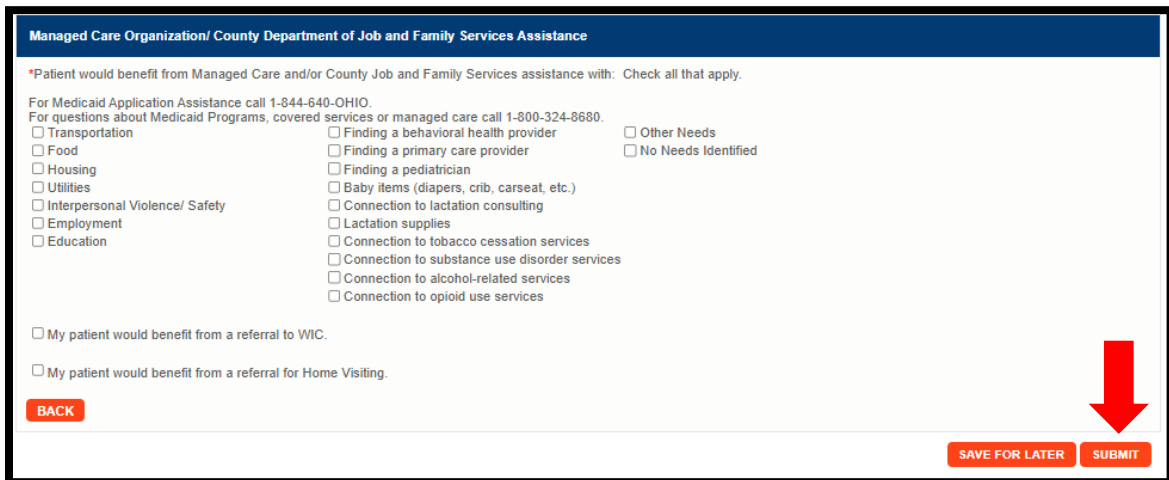
Selecting "No" simply redirects the user back to the patient's page.



After the patient duplication check is passed, the PRAF is submitted for the user's practice. Everything beyond this point will act as a regular PRAF submission.

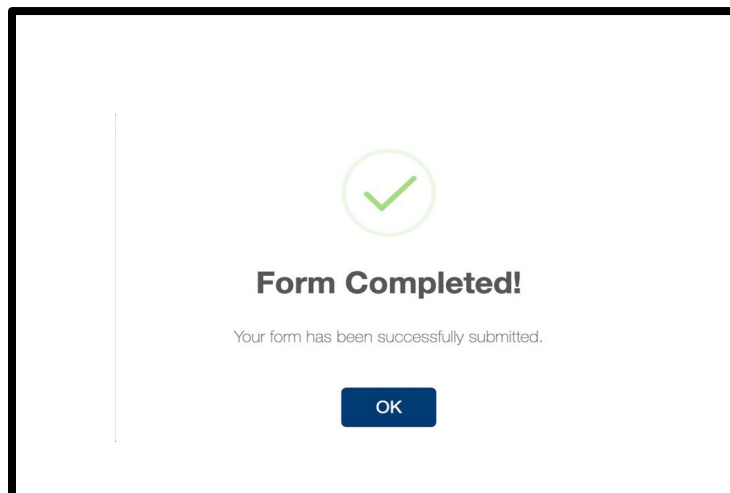
Completing & Submitting the PRAF

Once in the PRAF form, filling out the form is the same as if you were filling out a PRAF normally. When all patient data is entered into the PRAF, the user will select “SUBMIT” for PRAFs from ODIP.



The screenshot shows a web form titled "Managed Care Organization/ County Department of Job and Family Services Assistance". The form includes a header with the title, a sub-header with instructions to check all applicable needs, and a list of 20 checkboxes for various services such as Transportation, Food, Housing, Utilities, Interpersonal Violence/ Safety, Employment, Education, Finding a behavioral health provider, Finding a primary care provider, Finding a pediatrician, Baby items (diapers, crib, carseat, etc.), Connection to lactation consulting, Lactation supplies, Connection to tobacco cessation services, Connection to substance use disorder services, Connection to alcohol-related services, and Connection to opioid use services. There are also checkboxes for "Other Needs" and "No Needs Identified". At the bottom left is a "BACK" button, and at the bottom right are "SAVE FOR LATER" and "SUBMIT" buttons. A red arrow points to the "SUBMIT" button.

After the user submits the form, this message will appear. If all information on the form is completed correctly, the form will then be listed as “Pending” and then move to “Successfully Processed” under the Medicaid Transmission Status. For additional Transmission Status see [Appendix D](#).



Completed PRAF

The screenshot displays the 'PRAF 2.0: Patient Forms' interface. At the top, there are three summary boxes: 'PRAF 2.0 IN PROCESS: 8', 'PRAF 2.0 SUBMITTED: 15', and 'PRAF 2.0 FOLLOW-UPS: 5'. To the right, there is a '+ ADD PRAF 2.0' button and a 'SEARCH' button. Below this is a table with columns: Patient Name, Submission Date, Last Modified, Started By, Modified By, Site, Medicaid Transmission Status, and Status. The table contains several rows of data, with some rows highlighted in light blue. A modal dialog is centered on the screen, featuring a green checkmark icon, the text 'Form Completed!', and a sub-message 'Your form has been successfully submitted.' with an 'OK' button.

PRAF submissions transferred over from the API will still be highlighted in light blue.

Technical Assistance

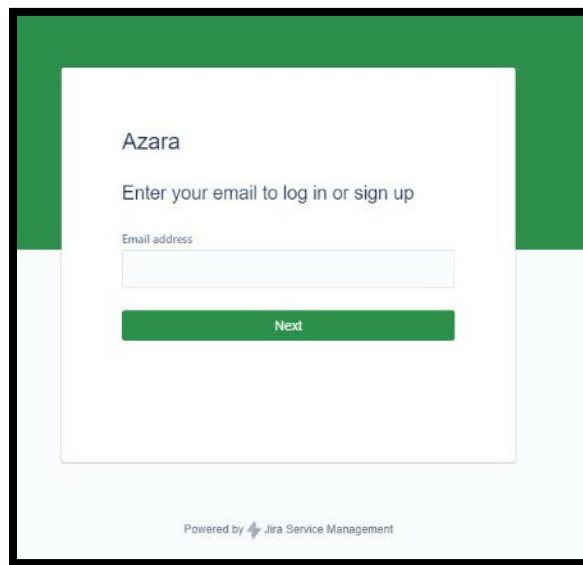
If you have general questions or need assistance regarding the PRAF from content or process, please:

- Refer to the [PRAF 2.0 NurtureOhio Interface: Medicaid Provider User Guide](#) or
- Email MomsandBabies@medicaid.ohio.gov with the subject "PRAF Form"

If you need assistance or experience technical difficulties with the Azara implementation, including errors in data transmission to the NurtureOhio website, please refer to the steps below to submit an electronic ticket to Azara.

Creating a Jira/Atlassian Portal Account

1. Go to: <https://azara.atlassian.net/servicedesk/customer/portals>
2. Enter your email to log in or sign up and click *Next*



Azara

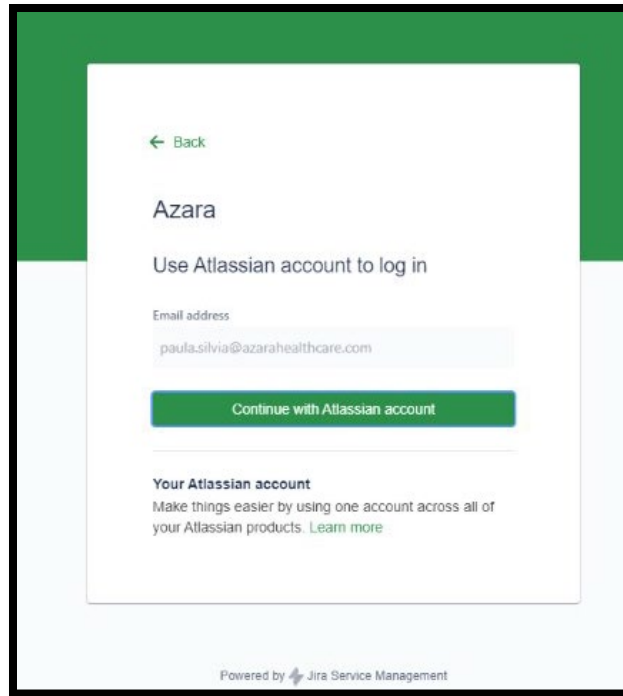
Enter your email to log in or sign up

Email address

Next

Powered by Jira Service Management

3. Confirm your email address and click *Continue with Atlassian account*

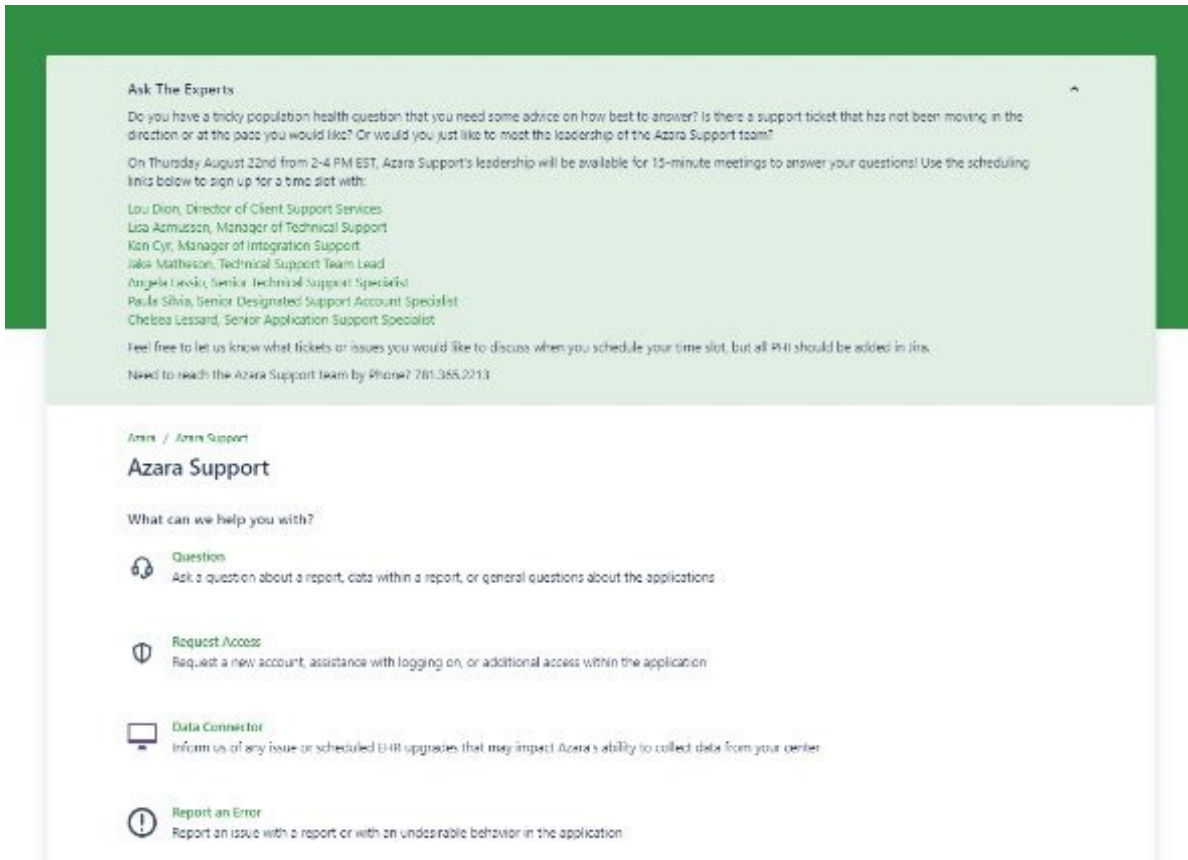


Where do I access support using my Jira account?

- Select the ticket type that best suits the needs for your question or request
- Include in the subject line: "Ohio ePRAF Question"

In the body of the ticket, please include:

- Center name
- Center's main contact details
- Detailed explanation of the issue you are seeing
- Patient example(s)
- Screenshots from the EMR that show a discrepancy in the data



Support Expectations

You will receive an automated response first. After your ticket is submitted, you will be able to access and monitor the ticket in the support portal.

A meaningful response from one of Azara's Application Support Specialists within 4 hours (during business hours)

- This response may ask for more details such as a patient example, or clarification on the issue reported
- The client should expect that the Application Support Specialist has read the issues and tried to reproduce the problem for better understanding of the reported issues.

Once the problem is clearly identified and patient examples have been provided (when needed) the ticket is classified in one of four ways

- **Application Support-** the issue is most likely addressed with education on running a measure/report, a mapping change that can be handled through the User Interface (UI) of DRVS or some other resolution that does not require a code change. This type of issues is usually resolved within a few hours up to 1 week
- **Technical Support-** the issue is most likely due to a change (i.e., workflow change in the EHR) that will require a change to the existing query that is used to pull the data into DRVS. This issue could also be due to a brand-new workflow that was not available during Implementation and will now require a new query to be built and the measure/ report validated in DRVS. **This type of issues is typically resolved within 1-2 weeks for simple query changes or 2-4 weeks for more complex changes.**

Designated Support Representative

- Paula will be managing all your tickets through support. You will receive an email notification that your AHS Support ticket has been updated. You will need to log into the portal to view the response.

Appendix A - PRAF Data Values Pulled from ODIP

Date of Service	Patient Street
Patient MMIS Number	Patient City
Patient First Name	Patient State
Patient Last Name	Patient Zip Code
Patient Date of Birth	Patient Phone
Estimated Due Date	Primary Language is English
Gestational Weeks	Primary Language (if not English)
Number of Fetuses	How does the patient describe their ethnicity?
Date Gestational Age Recorded	How does the patient describe their race?
Patient Social Security Number	Patient Email
Patient Date of Birth	

Appendix B - PRAF Manual Entry Fields

- Name of Medicaid Managed Care Organization
- Date of Delivery
- Gestational Days
- Patient County
- Patient Cell Phone
- I would like my patient's Managed Care Organization to communicate with my office regarding any urgent needs identified below.
- The name of the person at my site who should be contacted with updates/questions about this form is:
- Patient would benefit from Managed Care and/or County Job and Family Services assistance with:
- Screening tool used for (anxiety; depression; postpartum depression; substance use disorder treatment; health related social needs)
- Previously diagnosed (anxiety; depression; postpartum depression; substance use disorder treatment; health related social needs)
- Date of (anxiety; depression; postpartum depression; substance use disorder treatment; health related social needs) referral
- Date of initiating (anxiety; depression; postpartum depression; substance use disorder treatment; health related social needs) treatment
- Prior and Current Perinatal Risks
- My patient would benefit from a referral to WIC
- My patient would benefit from a referral for Home Visiting