
USING THE OHIO MEDICAID PREGNANCY RISK ASSESSMENT
FORM POPULATED BY THE PRAF ODIP API FROM THE OHIO
DATA INTEGRATION PLATFORM, UTILIZING AZARA DRVS

Pregnancy Risk Assessment Form – ODIP API

User Guide for API Users

VERSION 2.1, NOVEMBER 21, 2024



**Department of
Medicaid**



PRAF User Guide for API Users

Contents

Welcome	3
What is the ODIP utilizing Azara DRVS?.....	3
What is the PRAF ODIP API?.....	3
What do I need from Azara and OACHC?.....	3
What do I need from NurtureOhio?.....	4
What is a summary of the workflow steps for using the PRAF ODIP API?	4
PRAF ODIP API Submissions.....	5
Finding the ODIP Transferred PRAF.....	5
Medicaid Validation for ODIP Transfers.....	6
PRAF Duplication Check	8
Completed PRAF	11
Technical Assistance.....	12

Welcome

This document is intended to help you get started using the Pregnancy Risk Assessment Form (PRAF) populated by the Ohio Data Integration Platform (ODIP) Application Programming Interface (API) in the Azara Data Reporting and Visualization System (DRVS).

What is the ODIP utilizing Azara DRVS?

The ODIP leverages Azara DRVS to create a centralized data reporting and analytics software for Ohio community health centers. The Ohio Association of Community Health Centers (OACHC) partnered with Azara Healthcare to create a scalable infrastructure for network expansion and statewide population health. Utilizing the data within ODIP further enhances the interoperability and automation of data flow for PRAF submissions and decreases the reporting burden.

What is the PRAF ODIP API?

The PRAF ODIP API is a web-based software application that extracts data daily from an Azara DRVS and uploads the data in bulk (multiple patients) to NurtureOhio, readying the patient records for processing by a user from that healthcare provider. The user can quickly review the data in [NurtureOhio PRAF 2.0 Ohio Department of Medicaid's Online Notification of Pregnancy System website](#), edit if needed, and submit it for validation and then completion.

Currently, there is only one API available to implement this process. That is the PRAF ODIP API built by Azara Health Care, LLC for Ohio Federally Qualified Health Centers (FQHC) or FQHC Look alike (FQHC LAL) participating in the ODIP with the OACHC.

Note that other healthcare providers in Ohio that use an Epic electronic health record may participate in a similar effort to send PRAFs to NurtureOhio through the Medicaid Perinatal Risk Tool (MPRT). For information on the MPRT, contact imrp@osumc.edu.

What do I need from Azara and OACHC?

Here are the prerequisites you will need from OACHC and Azara Healthcare before using the PRAF ODIP API.

- You must work at an Ohio FQHC or FQHC LAL that utilizes Azara DRVS, which gathers data from your health center's electronic health record.
- You must participate in an onboarding process with Azara and OACHC to:
 - Identify how to capture data from your EHR that matches the PRAF minimum dataset.
 - Standardize the workflow for identifying Medicaid-eligible pregnant women who should have their data transferred to NurtureOhio.
 - Go through an initial testing phase.

To get started with the PRAF ODIP API to populate your PRAFs, contact Joel Kauffman at jkauffman@ohiochc.org.

What do I need from NurtureOhio?

Here are the prerequisites that you will need from NurtureOhio before using the PRAF ODIP API.

- Access to NurtureOhio account/login credentials
 - You must be a registered user of NurtureOhio with an OH|ID and have the prenatal visit role assigned for each OB practice for which you will submit PRAFs.
 - For information on how to gain access to NurtureOhio, see the [PRAF 2.0 NurtureOhio Interface: Medicaid Provider User Guide](#).
 - If you do not currently have access or have issues with access to NurtureOhio, please email Momsandbabies@medicaid.ohio.gov.

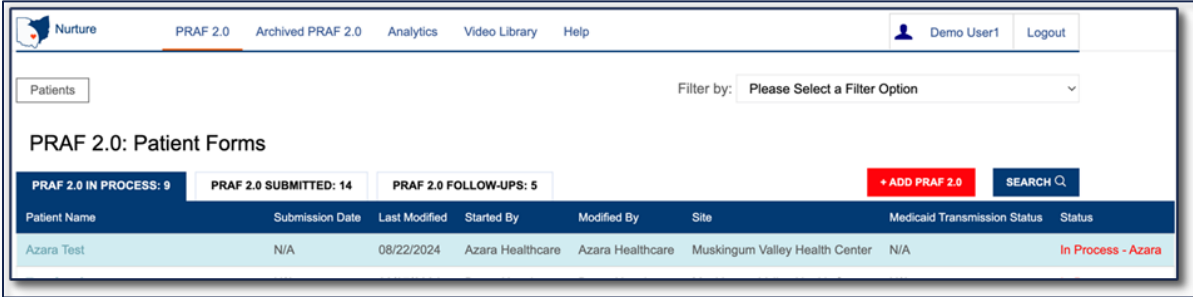
What is a summary of the workflow steps for using the PRAF ODIP API?

1. In your provider practice's electronic health record:
 - a. Make sure that the required data fields for a PRAF submission are completed, including first name, last name, Medicaid Patient ID, SSN, date of service, birth date of the patient, due date, address, telephone number, weeks, and days of gestation. This avoids unnecessary work and delays in completing a PRAF.
 - b. For patients with a missing Medicaid Patient ID, check alternative forms of identification (scanned Medicaid card, eligibility verification system).
 - c. Complete the required CPT Code (H1000) and Code Modifier (33) for the patient and date of service. This triggers the transfer of PRAF data for overnight processing by Azara.
 - i. Note: If CPT and Modifiers are not part of the initial encounter, Azara will work with FQHC's to identify what encounter types initiate the PRAF data transfer.
2. Data will then be transmitted to Azara DRVS.
3. By the next business day, Azara will transfer the patient data for all patients identified for PRAF submission to NurtureOhio.
4. At the NurtureOhio website, log in to view the transferred PRAFs on the next business day.
5. Review the PRAF on the NurtureOhio website and edit and make changes if needed.
6. On the NurtureOhio website, finalize the form and submit it to the Ohio Department of Medicaid within 48 hours of being uploaded by Azara.

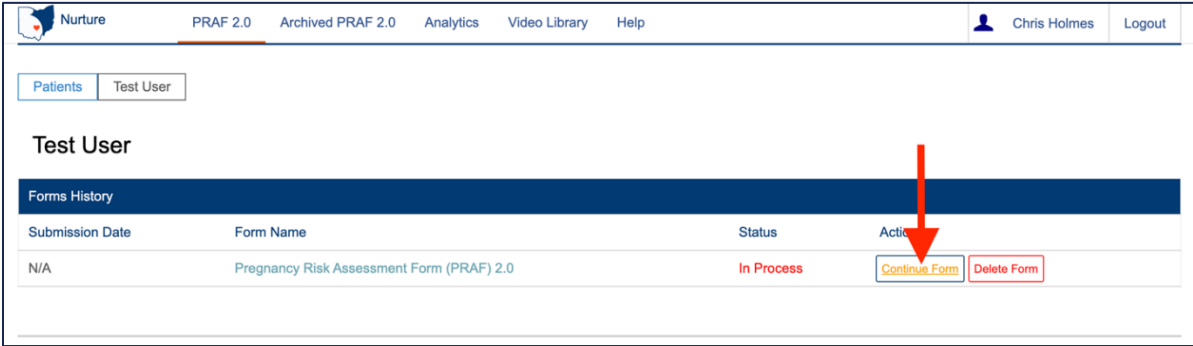
PRAF ODIP API Submissions

Finding the ODIP Transferred PRAF

ODIP PRAFs are transferred over to NurtureOhio as an in-process PRAF. These PRAFs are available to complete/submit for NurtureOhio users associated with the practice for the patient. These PRAFs are found in the in-process section of the patients' page. All PRAFs transferred via ODIP will be highlighted in light blue.



Users can select the patient's name and click "Continue Form" to finish submitting the PRAF.



Once in the PRAF form, filling out the form is the same as if you were filling out a PRAF normally.

When all patient data is entered into the PRAF, the user will select “VALIDATE & SUBMIT” for PRAFs from ODIP. NurtureOhio will check the PRAF form for completion, checking if all required fields are filled in. This step is the same validation that occurs for normal PRAF submissions. Once this step is completed, the next process of submitting the PRAF will be started automatically.

The screenshot shows a web form with the following elements:

- A dropdown menu with "No" selected, labeled "Is patient currently smoking or using tobacco products?".
- A section titled "Prior Pregnancy Risks. Check all that apply." containing several checkboxes: Tobacco/Nicotine Use, Substance Use Disorder, Alcohol Use, Opioid Use Disorder, Postpartum Depression, Gestational Hypertension, Preeclampsia, Low Birth Weight, and Preterm Birth. Gestational Diabetes is also listed.
- Four checked checkboxes: "My office would like my patient's Medicaid MCO to communicate with my office about their assistance.", "My patient would benefit from a referral to WIC.", "My patient would benefit from a referral for Home Visiting.", and "Permission is given for text messages about Home Visitation (please ensure cell phone number is listed on page 2 of PRAF)".
- A "BACK" button in a red box on the left.
- Two buttons in red boxes on the right: "SAVE FOR LATER" and "VALIDATE & SUBMIT". A red arrow points to the "VALIDATE & SUBMIT" button.

Medicaid Validation for ODIP Transfers

The next validation that occurs checks if the patient is found and covered under Medicaid. A third-party vendor does the validation check.

The screenshot shows a web form with a modal overlay. The modal is a white box with a blue information icon (i) at the top, the text "Validating Patient Information" in the center, and a blue loading spinner at the bottom. The background form is dimmed and includes:

- Checkboxes for "Tobacco Counseling/Treatment", "Alcohol Use", and "Alcohol Counseling/Treatment".
- A dropdown menu with "No" selected, labeled "Current Gestational Diabetes Mellitus (GDM) Diagnosis".
- A dropdown menu with "No" selected, labeled "Previous diagnosis of GDM during Pregnancy?".
- A dropdown menu with "No" selected, labeled "Is patient currently smoking or using tobacco products?".
- A section titled "Prior Pregnancy Risks. Check all that apply." with checkboxes for Tobacco/Nicotine Use, Substance Use Disorder, Alcohol Use, Opioid Use Disorder, Postpartum Depression, Gestational Hypertension, and Gestational Diabetes.
- A checked checkbox: "My office would like my patient's Medicaid MCO to communicate with my office about their assistance."

If validation fails at this stage, the user will see a notification telling them the validation failed. Appropriate error messages will be displayed above the PRAF form to inform the user what needs to be addressed. **All PRAFs should pass validation before submission.**

Pregnancy Risk Assessment Form (PRAF) 2.0

- Patient Date of Birth Does Not Match the Patient on File.
- Invalid/Missing Patient Name.

Needed by county for pregnancy notification.

Patient MMIS Number (Patient Medicaid ID)

To process your submission, data must be entered in either or both of the following fields: Patient MMIS Number (Patient Medicaid ID) and/or Patient Social Security Number. Please review your request and make sure the MMIS Number and/or SSN are not blank.

10000000000

Patient Managed Care Plan ID (Optional)

Patient First Name

Test

Patient Last Name

User

Estimated date of confinement (date baby is due)

05/31/2024

Gestational Weeks

7

Gestational Days

Choose One

Number of Fetuses

If NurtureOhio can decipher what fields need to be addressed, the user will be redirected to those fields on the form. These fields will be outlined in red.

Pregnancy Risk Assessment Form (PRAF) 2.0

- Patient Date of Birth Does Not Match the Patient on File.
- Invalid/Missing Patient Name.

Needed by county for pregnancy notification.

Patient MMIS Number (Patient Medicaid ID)

To process your submission, data must be entered in either or both of the following fields: Patient MMIS Number (Patient Medicaid ID) and/or Patient Social Security Number. Please review your request and make sure the MMIS Number and/or SSN are not blank.

10000000000

Patient Managed Care Plan ID (Optional)

Patient First Name

Test

Patient Last Name

User

Estimated date of confinement (date baby is due)

05/31/2024

Gestational Weeks

7

Gestational Days

Choose One

There can be more than one error at once. Error messages will appear above the form. The possible errors the user can see are as follows.

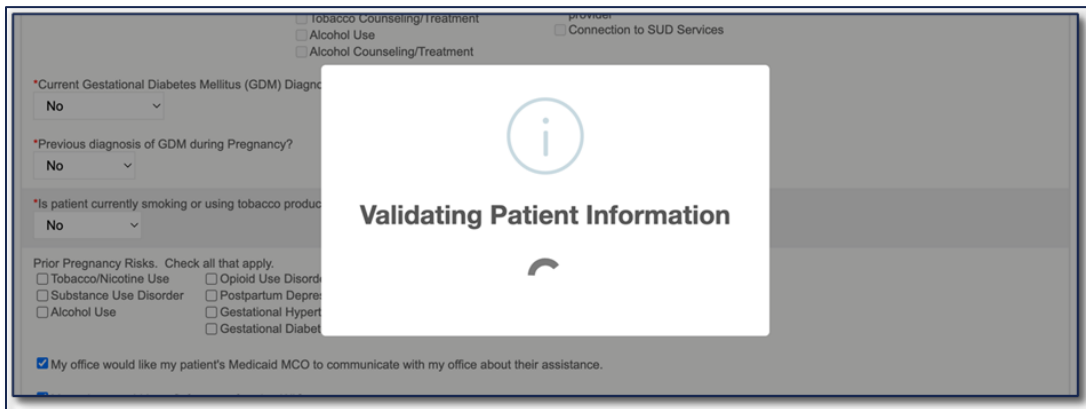
- Invalid/Missing Date(s) of Service.
- Patient Date of Birth Does Not Match the Patient on File.
- Invalid/Missing Patient Medicaid ID.
- Invalid/Missing Patient Name.
- Patient Not Found.
- Duplicate Patient ID Number.
- Must Provide Valid Patient Medicaid ID and/or Social Security Number.
- System unable to respond, please click the help button in NurtureOhio.
 - o This error also automatically sends an alert to NurtureOhio.

Once the user has the patient validated, NurtureOhio will check for duplicate PRAFs for the patient in the system within the last 30 days.

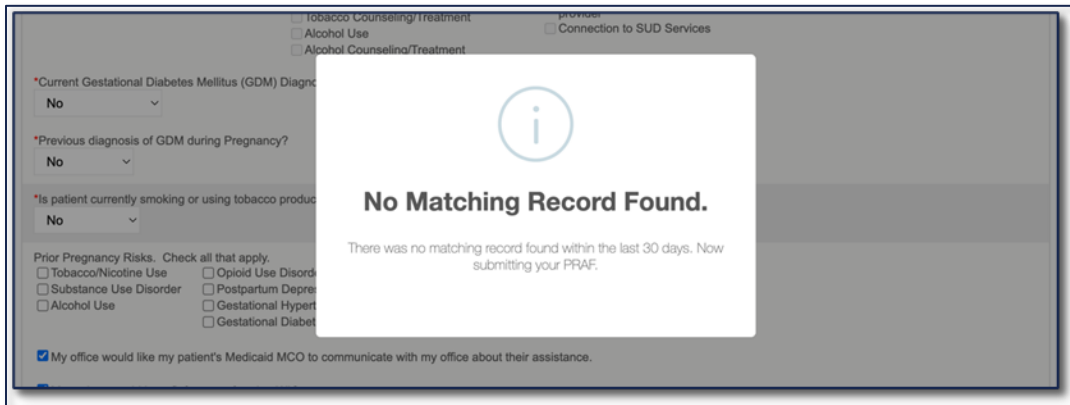
PRAF Duplication Check

The patient duplication check looks for the same patient within the NurtureOhio system. It checks if the first and last name match; for example, if the PRAF was submitted for a person with the first name Jo Anne and another PRAF was completed for the same person, but with the first name Joanne, that will not be caught by the duplication check.

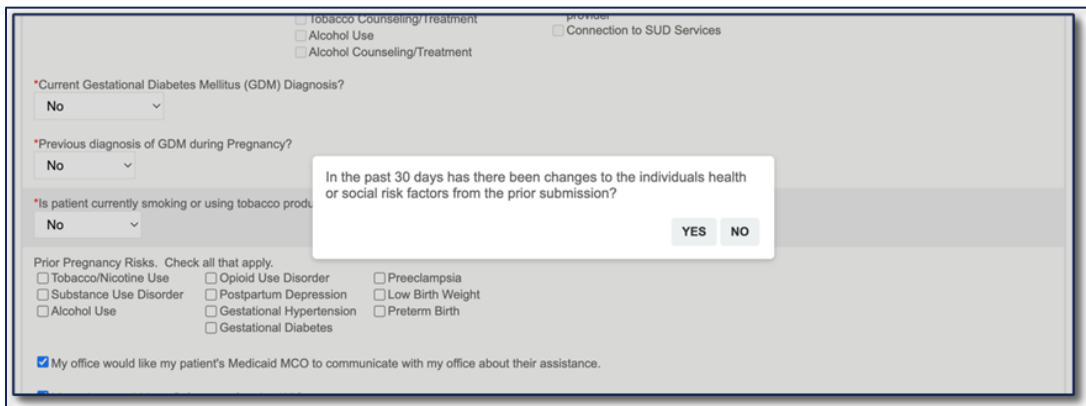
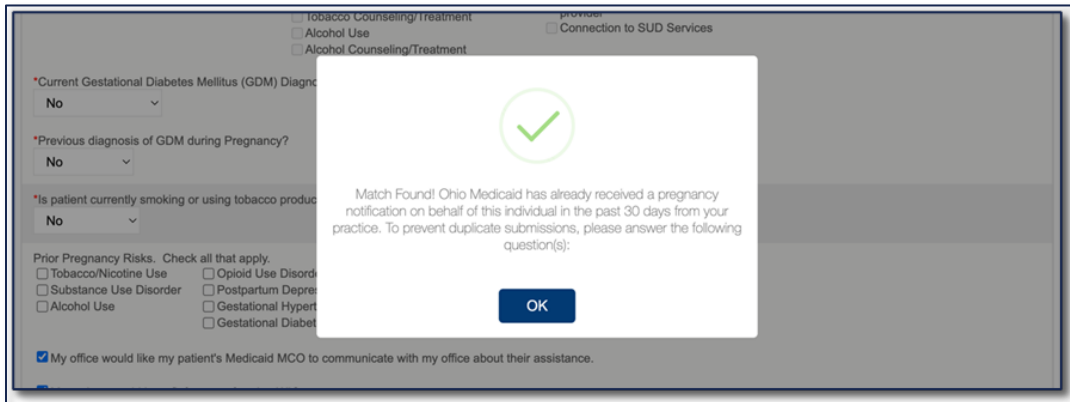
Patient duplication looks back 30 days for PRAFs submitted for the patient.



If no duplicate PRAF is found in the NurtureOhio system in the past 30 days, the PRAF will be submitted as usual.



When a duplicate PRAF is found, and the user is attempting to submit the PRAF for the same practice on file, the user will be prompted with questions about whether patient information has changed since the previous submission.



The screenshot shows a portion of a PRAF form. At the top, there are checkboxes for "Tobacco Counseling/Treatment", "Alcohol Use", and "Alcohol Counseling/Treatment". Below these are three dropdown menus, each with "No" selected:

- *Current Gestational Diabetes Mellitus (GDM) Diagnosis?
- *Previous diagnosis of GDM during Pregnancy?
- *Is patient currently smoking or using tobacco products?

 A white dialog box is centered on the screen with the text: "In the past 30 days has there been changes to the individuals pregnancy due date or number of fetuses?". It has "YES" and "NO" buttons. Below the dialog box, there is a section for "Prior Pregnancy Risks. Check all that apply." with several checkboxes: Tobacco/Nicotine Use, Substance Use Disorder, Alcohol Use, Opioid Use Disorder, Postpartum Depression, Gestational Hypertension, Preeclampsia, Low Birth Weight, and Preterm Birth. At the bottom, there is a checked checkbox: "My office would like my patient's Medicaid MCO to communicate with my office about their assistance."

Answering all the above questions with "NO" will result in the PRAF not being submitted.

This screenshot shows the same PRAF form as above, but with a success message dialog box. The dialog box features a green checkmark icon and the text: "Thank you for attempting to notify Ohio Department of Medicaid. At this time, a pregnancy notification has already been submitted on behalf of this individual. If you have any additional questions or concerns please notify us at MomsandBabies@medicaid.ohio.gov". There is an "OK" button at the bottom of the dialog box.

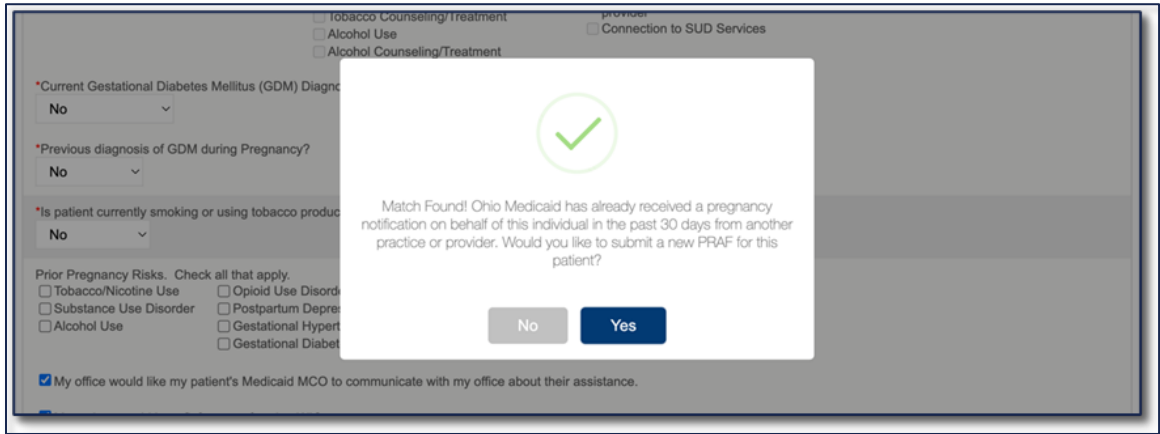
Answering either question with "YES" will prompt the user to "Update Existing PRAF Form." Choosing this option will update the previously submitted PRAF with the new PRAF information. A new PRAF submission is not created.

Selecting "Cancel" will stop the submission process and redirect the user back to the patient's page.

This screenshot shows the PRAF form with an update confirmation dialog box. The dialog box has a green checkmark icon and the text: "Thank you for updating our records! Please continue submitting an updated ROP or PRAF 2.0 for this individual!". It has two buttons: "Cancel" and "Update Existing PRAF Form".

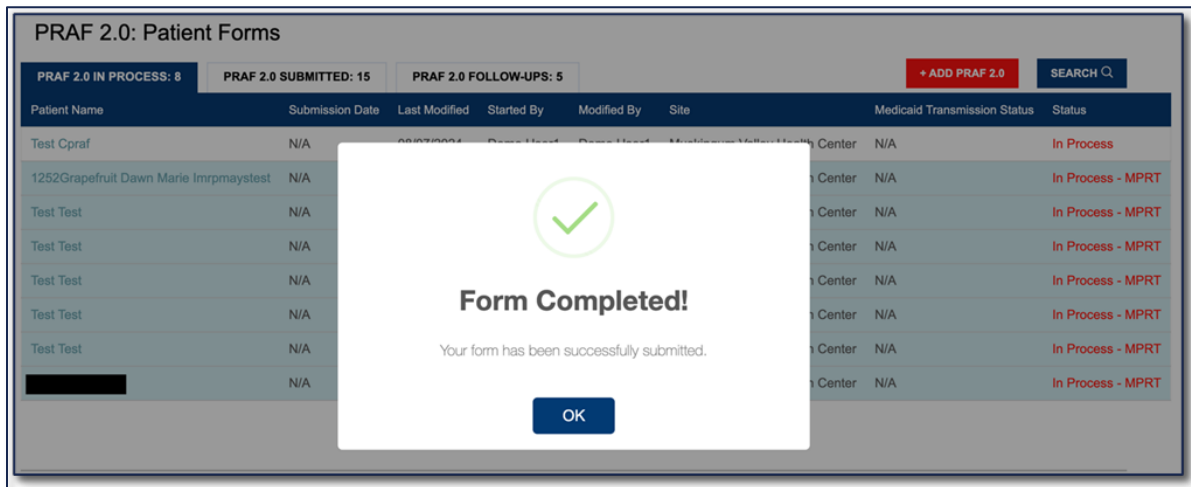
It is possible another practice submitted a PRAF for the patient in the last 30 days. In this case, a prompt will be presented to the user asking if they would like to create a new PRAF submission for the patient. Selecting “Yes” will create a new PRAF submission for the patient for the user’s practice, and the previously submitted PRAF is untouched (it still exists for the other practice).

Selecting “No” simply redirects the user back to the patient's page.



After the patient duplication check is passed, the PRAF is submitted for the user’s practice. Everything beyond this point will act as a regular PRAF submission.

Completed PRAF



PRAF submissions transferred over from the API will still be highlighted in light blue.

Technical Assistance

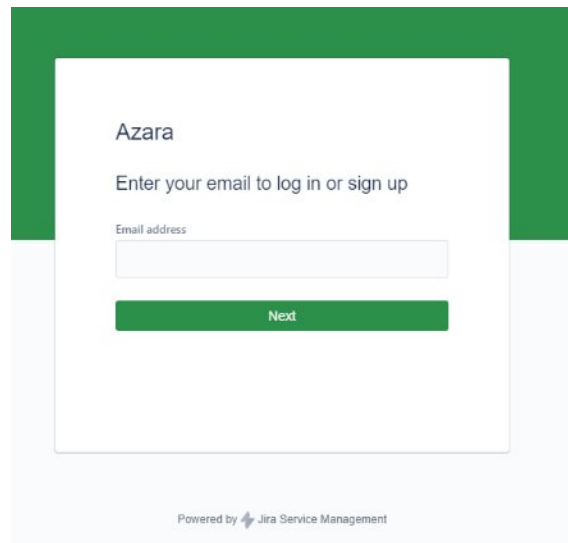
If you have general questions or need assistance regarding the PRAF from content or process, please:

- Refer to the [PRAF 2.0 NurtureOhio Interface: Medicaid Provider User Guide](#) or
- Email MomsandBabies@medicaid.ohio.gov with the subject "PRAF Form"

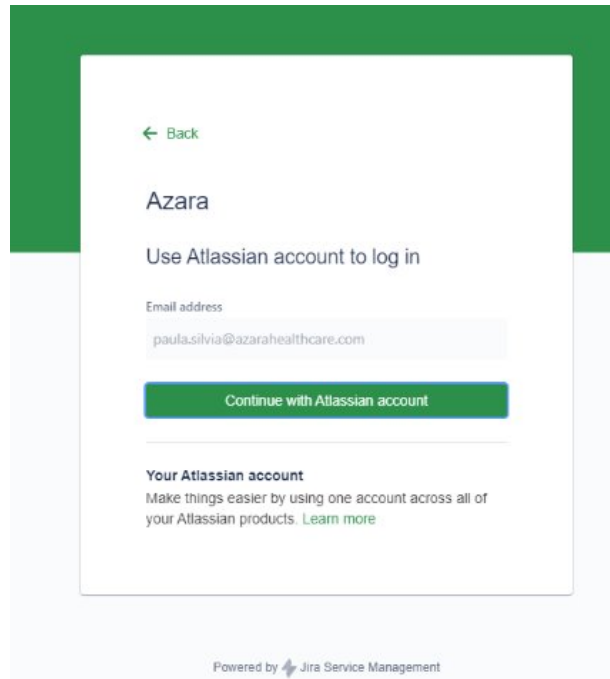
If you need assistance or experience technical difficulties with the Azara implementation, including errors in data transmission to the NurtureOhio website, please refer to the steps below to submit an electronic ticket to Azara.

Creating a Jira/Atlassian Portal Account

1. Go to: <https://azara.atlassian.net/servicedesk/customer/portals>
2. Enter your email to log in or sign up and click *Next*

A screenshot of a web form for Azara. The form is centered on a white background with a green border. At the top, it says "Azara". Below that, it says "Enter your email to log in or sign up". There is a text input field labeled "Email address" with a light gray border. Below the input field is a green button with the word "Next" in white text. At the bottom of the form, it says "Powered by Jira Service Management" with a small Jira logo.

3. Confirm your email address and click *Continue with Atlassian account*



Where do I access support using my Jira account?

- Select the ticket type that best suits the needs for your question or request
- Include in the subject line: "Ohio ePRAF Question"

In the body of the ticket, please include:

- Center name
- Center's main contact details
- Detailed explanation of the issue you are seeing
- Patient example(s)
- Screenshots from the EMR that show a discrepancy in the data

Ask The Experts

Do you have a tricky population health question that you need some advice on how best to answer? Is there a support ticket that has not been moving in the direction or at the pace you would like? Or would you just like to meet the leadership of the Azara Support team?

On Thursday August 22nd from 2-4 PM EST, Azara Support's leadership will be available for 15-minute meetings to answer your questions! Use the scheduling links below to sign up for a time slot with:

Lou Dion, Director of Client Support Services
 Lisa Aermussen, Manager of Technical Support
 Ken Cyr, Manager of Integration Support
 Jake Matheson, Technical Support Team Lead
 Angela Lesko, Senior Technical Support Specialist
 Paula Silva, Senior Designated Support Account Specialist
 Chelsea Lessard, Senior Application Support Specialist

Feel free to let us know what tickets or issues you would like to discuss when you schedule your time slot, but all PHI should be added in links. Need to reach the Azara Support team by phone? 781.365.2213

Azara / Azara Support

Azara Support

What can we help you with?

- Question**
Ask a question about a report, data within a report, or general questions about the applications
- Request Access**
Request a new account, assistance with logging on, or additional access within the application
- Data Connector**
Inform us of any issue or scheduled EHR upgrades that may impact Azara's ability to collect data from your center
- Report an Error**
Report an issue with a report or with an undesirable behavior in the application

Support Expectations

You will receive an automated response first. After your ticket is submitted, you will be able to access and monitor the ticket in the support portal.

A meaningful response from one of Azara's Application Support Specialists within 4 hours (during business hours)

- This response may ask for more details such as a patient example, or clarification on the issue reported
- The client should expect that the Application Support Specialist has read the issues and tried to reproduce the problem for better understanding of the reported issues.

Once the problem is clearly identified and patient examples have been provided (when needed) the ticket is classified in one of four ways

- **Application Support-** the issue is most likely addressed with education on running a measure/report, a mapping change that can be handled through the User Interface (UI) of DRVS or some other resolution that does not require a code change. This type of issues is usually resolved within a few hours up to 1 week
- **Technical Support-** the issue is most likely due to a change (i.e., workflow change in the EHR) that will require a change to the existing query that is used to pull the data into DRVS. This issue could also be due to a brand-new workflow that was not available during Implementation and will now require a new query to be built and the measure/ report validated in DRVS. **This type of issues is typically resolved within 1-2 weeks for simple query changes or 2-4 weeks for more complex changes.**

Designated Support Representative

- Paula will be managing all your tickets through support. You will receive an email notification that your AHS Support ticket has been updated. You will need to log into the portal to view the response.

Appendix A - PRAF Data Values Pulled from ODIP

Date of Service	Patient Phone
Patient MMIS Number	Patient Email
Patient Social Security Number	Primary Language is English
Patient First Name	Primary Language (if not English)
Patient Last Name	How does the patient describe their ethnicity?
Patient Date of Birth	How does the patient describe their race?
Estimated Due Date	Screening tool used for anxiety
Gestational Weeks	Screening tool used for depression
Date Gestational Age Recorded	Screening tool used for postpartum depression
Number of Fetuses	Screening tool used for substance use
Patient Date of Birth	Screening tool used for health-related social needs
Patient Street	
Patient City	
Patient State	
Patient Zip Code	

Appendix B - PRAF Manual Entry Fields

- Name of Medicaid Managed Care Plan
- Patient County
- Patient Cell Phone
- I would like my patient's Managed Care plan to communicate with my office regarding an urgent need.
- Patient would benefit from Managed Care and/or County Job and Family Services assistance with:
 - Referral to smoking / tobacco cessation resource?
 - Please select the additional resource(s) you plan to connect the patient to.
 - Opioid Use Follow-Up
 - Other needs: Additional needs not listed above